

## POLAM FCU 1/7/2008

To start using your Online Banking you will need to use the last 4 digits of your SSN as a Member Password. Use your account number as the Member Number.

You will have to agree to the **END USER AGREEMENT** before proceeding.

After successfully logging in you will be asked to immediately change your password to a password of your choice.

Passwords can be up to 10-16 characters (determined by the credit union) in length and may contain any combination of numbers and letters.

### **ATTENTION:**

Due to increased NCUA security regulations new password "strengthening" measures have been implemented. Any updated passwords are required to be:

- a minimum of 7 characters in length.
- at least one uppercase letter.
- at least one lowercase letter.
- at least one number

You are responsible for your password and agree to keep it confidential at all times. Do not disclose your password to anyone unauthorized to sign on to your account.

Type in your change and click on the Enter button.

If the transaction is processed successfully, the Change Password verification screen displays with the message "Password has been changed".

The next time that you login to the Internet Banking System, you will need to use your new password.

Please feel free to call us or email us at [website@polam.org](mailto:website@polam.org) if you have any problems.

To get more detailed help please go to the following link:

[https://cghbadmin.cyberbranch.com/web\\_help/CyberBranch@Home.htm](https://cghbadmin.cyberbranch.com/web_help/CyberBranch@Home.htm)